Sybil Sumner

BOARD MEMBER PROFILE

Sybil Sumner is a healthcare operations professional with extensive experience in clinical workflow training, electronic health record (EHR) systems, revenue cycle management, and provider-centered operational support. With more than a decade of experience across clinical, administrative, and technical environments, she is known for her ability to strengthen healthcare processes, improve system efficiency, and enhance both patient and provider experiences.

Sybil's expertise includes EHR implementation and training, documentation optimization, claims and denials management, and front-to-back office workflow improvement. She has trained physicians, nurses, administrative teams, and multidisciplinary staff, ensuring that clinical operations run smoothly and that providers are equipped with the tools they need to deliver high-quality care.

Her educational background includes a Bachelor of Science in Health Administration, along with advanced professional training in EHR systems, clinical workflow development, and revenue cycle operations. Sybil also serves her community as a Texas Notary, offering reliable and professional notarial services.

Beyond her professional accomplishments, Sybil is deeply rooted in family and community. She is the proud mother of two academic scholars and a devoted wife — roles she considers among her greatest blessings. Her dedication to nurturing excellence at home mirrors her commitment to empowering others through her work.

Sybil brings compassion, professionalism, and a service-driven mindset to every space she enters, making her a valued contributor to the mission and vision of G.L.O.W. Literacy Initiative.